PPM #33 Policy Name: Effective Date: Revision Date:

Hiring Above the Minimum January 9, 1996 September 12, 2001; May 26, 2011; December 1, 2011; July 30, 2012; December 18, 2017; July 1, 2018, December 20, 2019; February 4, 2021

Authorization:

Nancy Watkins, Undersecretary

POLICY

In accordance with State Civil Service Rule 6.5(g), Extraordinary Qualifications/Credentials, the Office of the Lieutenant Governor (OLG) and the Department of Culture, Recreation, and Tourism (DCRT) reserves the right to offer salaries above the minimum to applicants who possess extraordinary qualifications/credentials only when such action is necessary to recruit those persons to work for OLG/DCRT will consider similar pay adjustments for current employees who possess the same or substantially similar qualifications.

Specific verification of the extraordinary qualifications/credentials possessed and evidence of how those extraordinary qualifications/credentials would be particularly beneficial to help fill the position is required.

APPLICABILITY

This policy shall apply to all classified employees and prospective employees of OLG/DCRT.

IMPLEMENTATION

This policy becomes effective upon the signature of the Appointing Authority and approval of State Civil Service. Subsequent revisions shall become effective on the date revisions are approved and signed by the Appointing Authority and approval of State Civil Service.

PURPOSE

Civil Service Rule 6.5(g) provides the opportunity for agencies to hire above the normal minimum of the pay range when filling classified positions with applicants who possess extraordinary qualifications/credentials beyond the minimum qualifications. This rule may be helpful to attract qualified applicants who can effectively perform the duties.

FACTORS FOR CONSIDERATION

When determining and setting an appropriate salary upon hire, the following factors shall be taken into consideration:

- Market Relativity: a comparison of an employee's pay relative to the midpoint or market rate for his/her position;
- Internal Equity: a criterion that takes into consideration the relationship of one employee's salary to the salaries of other employees who have comparable levels of education and experience and perform similar duties and responsibilities within a work unit, division or agency;
- Work Experience/Education: a new hire's relevant work history and academic qualifications as related to the job;
- Knowledge, Skills, and Abilities: special qualifications, competencies, and/or prerequisites needed to successfully perform the tasks required of a job;
- Recruitment/Retention Issues: issues related to jobs that may warrant higher salaries because of difficulty in recruiting or retaining employees with qualifications or credentials that are highly sought after.

Pay ranges are divided into quartiles in order to aid in determining employee hiring rate placement within the prescribed salary range. There are four points in the range to consider:

- Minimum: is the entry point for a grade and is appropriate for someone who is new to the position, when there is an abundant supply of talent, and low turnover;
- First Quartile: is the progress point for a pay range and is usually appropriate for someone who is experienced and performing all the duties of the position, or when there are challenges in the supply of talent, and some turnover;
- Midpoint: is the advanced point (midpoint or market) and is usually appropriate for a seasoned employee who is performing competently in their job over many years, or when there is a limited supply of talent, and significant turnover;
- 3rd Quartile to Maximum: is the point up to the maximum for a grade that is usually appropriate for an employee with a level of experience and expected performance that will significantly exceed both the requirements of the job and the performance of most other employees. Hiring at this rate should be rare and factors such as a scarce supply of talent, and critical turnover should be considered.

Minimum	1 St Quartile	Midpoint	3 rd Quartile to Maximum
Meets minimum	Previous related	Subject matter	Hiring above the
qualifications	experience	expert	midpoint/market should be
			rare, but may be justified
			by the following:
No prior	Demonstrated	Exhibits broad	
experience	ability to perform	and deep	*Difficulty to recruit
	duties	knowledge of job	applicants to the position
		and related areas	
Requires	May require	Senior-level job	*Highly qualified with
additional	additional	expertise with no	industry leading expertise
training to build	training to	training required	
knowledge and	perform duties		*Sought after educational
skills	independently		background or
			certifications

Employees hired at the first level of a career progression group should not typically be hired on 6.5(g) since the minimum qualifications for the majority of first level jobs require no experience. In order to justify a 6.5(g) payment an applicant must have extraordinary job-related qualifications, which would likely qualify the applicant for the cap of the career progression group.

PROVISIONS

- 1. Provisions of Rule 6.5(g) can be used for a candidate only upon probation or job appointment.
- 2. Pay can be set under Rule 6.5(g) above the minimum but not to exceed the midpoint of the pay range for the job.
 - a) The employee may be paid upon hiring or at any time within one year of the hire date.
 - b) If paid after the hiring date, the pay change must be prospective.
- 3. Extraordinary qualifications/credentials must be verified and documented as job related. The Appointing Authority shall verify any extraordinary qualifications/credentials which his request for a higher minimum salary upon appointment of a candidate will based.
 - a) Any request for pay to be set above the minimum under Rule 6.5(g) must be submitted on a Personnel Action request form by the Appointing Authority with verified credentials attached and with written justification for the requested pay. The Appointing Authority and the Human Resources

Director or Human Resources Manager must approve the requested salary before it is officially offered or paid.

- b) Verifications and documentation may be in the form of official college transcripts, certification of previous work experience from former employers, or minimally, a copy of the individual's employment application containing verifiable data.
- 4. In requesting similar pay adjustments for current employees occupying affected job titles and who possess the same or similar qualifications/credentials, the Appointing Authority will verify those superior credentials in the same manner as for a candidate.
 - a) Upon approval by the Appointing Authority, salaries of current employees who occupy positions in the affected jobs and possess the same or substantially similar qualifications may be adjusted up to but not to exceed the amount of the percent difference between the special hiring rate and the minimum of the pay grade. The same verification process used for the applicant is required, and formal documentation must be created and available for audit.

b) Such adjustments shall only be made on the same effective date that the higher rate is given to the newly hired employee.

- 5. If an employee with permanent status resigns and is then rehired into either the same position or into the same job title or a job with a lower maximum at the same agency, the employee shall not be eligible for an increase under this rule unless there has been a break in service of at least 30 days.
- 6. If an employee with permanent status resigns and is then rehired into a job with a lower maximum at any other agency, the employee shall not be eligible for an increase under this rule unless there has been a break in service of at least 30 days.
- 7. Requests for exceptions to this rule must be approved by the State Civil Service Commission.

CONSEQUENCES

The Director of Civil Service is authorized under Civil Service Rule 6.29 to revoke this pay authority when an Appointing Authority has abused this or other rules, and also allows the employee's pay to be reduced if it resulted from rule violation or abuse of discretion.

EXCEPTIONS

Requests for exceptions to this rule must be approved by the State Civil Service Commission.

POSTING

This policy may be accessed by all employees on OLG/DCRT's intranet (Channel Z), which is located at <u>https://www.crt.state.la.us/Assets/OMF/hr/policies/PPM_33-Hiring_Above_the_Minimum.pdf.</u> The Appointing Authority must assure that the posting and any subsequent revisions remain in place permanently or replaced when appropriate.

QUESTIONS

Questions regarding this policy may be directed to the Human Resources Division.

Summary of Changes: Revised policy number (December 1, 2011); added language to allow for 6.5(g) rate to be implemented within one year of hire date. Added Factors to Consider and Guidelines 12/18/17. Policy updated due to State Civil Service Commission adoption of Pay Rule changes effective July 1, 2018, Corrected typo effective December 20, 2019. HR Manager can also approve 6.5g requests (February 4, 2021).